



### RETURN FORM

We're thrilled that you placed an order through our webshop! It's unfortunate that your order didn't meet your expectations and that you wish to return (part of) it. We cannot accept clothing items or other products that have been worn or show signs of use.

To process your return, we kindly ask you to fill in the details below. The return will be processed within 14 days of receipt, and any refund will be issued within this timeframe.

### WHEN CAN I RETURN MY ORDER?

- All tags and labels are still attached to the garment
- You have the original receipt
- You have filled out this form
- Within 14 days of receiving your order

### RETURN CODE

- 1 Too small
- 2 Too big
- 3 Not what I expected
- 4 Wrong item
- 5 Damage
- 6 Manufacturing defect
- 7 Found it somewhere else
- 8 Other:

---

---

### YOUR INFORMATION

Last name

Name

Phone number

Account number

### DETAILS RETURN

Item name	Size	Colour	Quantity	Code

### RETURN ADRES WEBSHOP VILLA MARIA

Webshop Villa Maria  
Lange Vesting 11  
8200 Sint-Andries

### Any questions?

webshop@villamaria.be or call 050 31 07 44